

Regulations

1. The organizer of the LOCUM CRACOVIA dance workshops is Tomasz Groń CREW.

Ticket seller details:

Company: Tomasz Groń CREW

NIP: 6783174267

REGON: 380144635

Address: ul. Twardowskiego 95, 30-346 Kraków

E-mail: wejsciowki@locumcracovia.pl

Phone: +48 732 882 400

2. The subject of sale is a ticket for the dance event.
3. An event participant may be a person who has reached the age of 13. The organizer allows exceptions after consultation with the parent/legal guardian.

Persons under 18 years of age who wish to participate in the event are required to provide the organizer with a statement signed by a parent/legal guardian according to the attached template: https://locumcracovia.pl/eng/wp-content/uploads/sites/4/2026/03/PARENT_-_GUARDIAN-CONSENT.pdf

4. Types of tickets available for purchase:
 - For 12-hour workshops:
 - Early Bird, VAT 8%, 900 PLN gross
 - Regular, VAT 8%, 950 PLN gross
 - Last Minute, VAT 8%, 1050 PLN gross
 - Single class, VAT 8%, 389 PLN gross
 - For 16-hour workshops:
 - Early Bird, VAT 8%, 1100 PLN gross
 - Regular, VAT 8%, 1150 PLN gross
 - Last Minute, VAT 8%, 1250 PLN gross
 - 1-day pass, VAT 8%, 690 PLN gross

- Single class, VAT 8%, 179 PLN gross

5. Payments:

Payments for tickets via PayU are possible online using: Alior Bank transfer, BLIK, BNP Paribas, BOŚ Bank transfer, Cooperative Banks, ING Bank Śląski, VeloBank transfer, Inteligo, Crédit Agricole e-transfer, mTransfer, mBank, Nest Bank, Pekao24Przelew, Bank PEKAO SA, iPKO transfer, PKO Bank Polski, Plus Bank, Bank Nowy S.A. transfer, Przelew24, CitiHandlowy transfer, Millennium Bank transfer, Santander, Bank Pocztowy.

6. Method and time of order fulfillment:

Orders are placed via the website by adding selected tickets to the cart and completing the online payment.

The longest possible order fulfillment time in the form of an electronic ticket, counted in business days from the moment the payment is received to the moment it is sent, is up to 7 business days.

Specification of payment methods (detailed PayU payment options).

7. Return policy:

Purchased tickets may be returned / the contract may be withdrawn from within 14 days without providing a reason.

Returns are possible only for tickets that have not yet been used.

The customer bears the cost of the return.

The refund will be processed within 30 business days.

If a participant cannot attend the event due to health reasons or circumstances beyond their control, the organizer may issue a refund or a voucher to be used in the future.

8. Complaint procedure / policy:

Complaints regarding technical defects or problems related to tickets should be submitted by email to the provided email address within 7 days from the date of receiving the ticket.

Complaints should be sent to: 5678@locumcracovia.pl or by post to:
Tomasz Groń CREW
ul. Twardowskiego 95
30-346 Kraków

The complaint review time is 14 business days.

9. Privacy policy / personal data protection policy:

The personal data administrator is Tomasz Groń CREW.

Personal data is processed in accordance with applicable law.

The Privacy Policy is available at:

10. Order fulfillment limitations:

Orders are processed based on the availability of tickets specified in the sales regulations.

11. Available payment methods:

Tickets can be paid for online through the payment system available on the website.

12. Warranty and after-sales services and how they are implemented:

Tickets are covered by a guarantee regarding their proper functioning in accordance with the description.

In case of technical problems with tickets, please contact the organizer by email.

13. Code of good practice:

Tomasz Groń CREW undertakes to provide services with due diligence and care for customer satisfaction.